## *Skills Summary*

**TOP SKILLS**

* GitHub/Version Control
* Docker
* Python
* Object Oriented Programming
* Mobile Apps
* Backend architecture

**GITHUB**

[github.com/snowskeleton/resume](http://github.com/snowskeleton/resume)

**LINKEDIN**

[linkedin.com/in/isaac-lyons-0878781aa/](http://linkedin.com/in/isaac-lyons-0878781aa/)

**OBJECTIVE**

To obtain a software development role in a growing organization

5+ years deploying/maintaining physical and virtual Linux servers

4 years open-source software development and collaboration with multi-national team Top 2% of active users on Stack Overflow

## *Project History*

### YNAM

YNAM automates the laborious process of importing credit card transactions into budgeting software. YNAM intelligently deduplicates the transactions, validates the status, and translates the object model.

[github.com/snowskeleton/ynam](http://github.com/snowskeleton/ynam)

### RSS Builder

Really Simple RSS Builder (RSRSSB) is a command-line application written in Python. The code is fully commented, with all flags and options fully documented in the README.

RSRSSB is exactly what is sounds like: a utility to generate a fully compliant RSS feed from an arbitrary set of audio files.

[github.com/snowskeleton/rsrssb](http://github.com/snowskeleton/rsrssb)

### Nobility

Nobility is a web application written in Python with Django. This project showcases strong understanding of OOP principles, efficient use of an SQL ORM, front- and back-end design, REST, build automation, and input validation.  
Nobility is a platform for tracking a large number of computer repairs through the full repair life cycle (diagnose, repair, QC).

[github.com/snowskeleton/nobility](http://github.com/snowskeleton/nobility)

## Work History

(Mar 2021 – Mar 2022)

### SureLock Technology

Network System Administrator

Atlanta

Developed/hosted/supported custom web application for internal use  
Resolved tier 2 and tier 3 support requests for internal and external customers

Created/managed Linux and Windows VMs  
Repaired computer hardware (desktops, laptops, phones, etc)

(May 2019 – Sep 2020)

### Service Quick

Call Center Team Lead

Atlanta

Resolved tier 2 help desk issues  
Developed custom scripts/programs to improve employee efficiency

Root cause analysis and documentation  
Cross-trained employees on repair details

(Feb 2018 – Feb 2020)

### Judge Academy

Event Judge and Coordinator

Atlanta/Chicago

Coordinated and moderated game events with up to 100 players  
Studied rules and policies extensively to stay current on industry changes

Resolved disputes and conflicts with minimal disruption

(Sept-2017–July-2018)

### Afni. Inc

Call Center Agent

Chicago

Resolved disputes and problems for external customers  
Studied applicable laws and regulations to stay within compliance